

Protect your students

Eating Disorders

Radicalisation

Bullying

Anorexia

Racism

Drugs

self-harm

NetSupport DNA contains a wealth of features developed exclusively with schools to help support effective student safeguarding.

Why is safeguarding important?

With children aged between eight and 15 now spending more than twice as much time online at school and at home than they did a decade ago, and with the Prevent duty now being a legal requirement, there is now a greater need than ever to protect students as they use school technology.

Alongside the current internet monitoring and restrictions, webcam blocking, endpoint security and enforcement of schools' "Acceptable Use Policies," NetSupport DNA also includes the following features:



Report a concern

Ensuring children can report a concern they might have is key to an effective safeguarding policy. The concept for the "report a concern" feature in NetSupport DNA is relatively simple: namely, to provide an option on each school PC where any student can discreetly report a concern that they have to a member of staff they trust. Students can also attach documents, and/or a screen grab to their report to evidence the details of their concern. Within the remit of safeguarding, concerns raised could be anything from bullying, to abuse at home, emotional stress, or simply being witness to concerning behaviour by another student.

The module allows the school to define as many staff as they wish on the system. Students using any DNA-enabled PC can select who they wish to direct their concern to. The member of staff is instantly alerted when a concern is raised and can track it, re-assign it and record any follow-up actions. Teachers can also add concerns if they are confided in verbally by a student. Senior staff and safeguarding leads at the school can be assigned rights to view all concerns raised and will be alerted if any concern is not actioned within a pre-defined period of time. Additionally, a history of concerns for a specific student can be viewed.

Online resources

To give students additional options to access help independently, NetSupport DNA provides a list of online resources and helplines in their chosen country. Staff can manage the pre-populated list and add any additional ones they feel are appropriate.

